

# Why Choose Jama Contour?

The power of enterprise requirements management meets the simplicity of the Web.

At Jama, we work with the world's most innovative companies and government agencies to manage requirements and control scope through the entire development process.

Jama Contour, our enterprise Web application, is the industry standard for collaborative requirements management. By using Contour instead of documents or traditional RM tools, your organization joins thousands of Contour users worldwide to:

- **Increase accountability**
- **Improve quality**
- **Accelerate development cycles**
- **Gain visibility and control**
- **Avoid costly delays and defects**
- **Eliminate unnecessary meetings**

## Top 3 Reasons that business users prefer Contour:

❖ **Collaboration** – Contour keeps your entire organization connected.

The product development process is naturally social – and the software you use to manage it should be too. With Contour, you can tap into the collective genius of your organization. From your CEO to your customers, from product managers to engineers and testers, everyone will be aligned and participating in the process. You'll have clarity on what customers want. You'll gain feedback from stakeholders faster, manage change faster and make critical scope decisions faster – all within Contour.

❖ **Flexibility** – Contour fits any process, from Waterfall to Agile.

Contour supports a variety of development processes, so you're free to use different methodologies and evolve your process over time without constraint by the tool. Many organizations are adopting some flavor of Agile techniques but they need to maintain RM best practices such as change management, traceability and requirements documentation. The traditional RM tools aren't designed to support Agile, and the Agile-only tools don't incorporate RM best practices. Contour provides the best of both worlds by giving you the ability to customize items, templates and reports to fit your unique process.

❖ **Simplicity** – Contour has the easiest learning curve of any RM tool.

If an enterprise application is too difficult to use and takes months to learn, your team will reject it, resulting in zero value from a significant investment. When we designed Contour, we put usability and simplicity at the forefront of our design. Contour delivers an unmatched user experience that makes it easy to import requirements, collaborate with the entire team, create trace relationships, plan releases, track changes, instantly run reports and more.

### The experts say...

"The smartest companies will use emerging technology to tap the power of collective intelligence."

– Thomas W. Malone, MIT Sloan

"The ever-growing global dispersion of development teams is powering the need for improved team collaboration."

– Tom Grant, Ph.D., Senior Analyst, Forrester Research

"The first key to project success is collaborative requirements definition and management."

– Matt Light, VP Gartner

"The secret to designing products customers love is managing requirements effectively."

– Michelle Boucher, Product Innovation, Aberdeen

### Jama customers say...

"Contour establishes a new level of accountability that never existed."

– Kim DeLeon, Booz Allen Hamilton

"Using Contour, we have hundreds of remote users working together, and we're improving quality 10x."

– Kenton Hensley, Cornell University

"Contour gives us unprecedented insight in our development process."

– Quentin Vandermerwe, Bycast

"We could never work this fluidly with Word documents alone. Contour is critical to the success of our projects."

– Tim Hollosy, Kunz, Leigh & Associates

"We achieved a 42:1 ROI in the first six months using Contour."

– Rob Sloat, Aristocrat Technologies

## Top 3 Reasons that IT administrators prefer Contour:

### ❖ Scalability – Contour securely scales to thousands of global users.

Contour is built for the enterprise. Contour can easily scale to handle thousands of concurrent users and multiple complex projects with hundreds of thousands of requirements.

Contour is designed to be highly secure from both an application and deployment standpoint. Contour is deployed within highly security-conscious organizations that require utmost privacy including the US National Computing Center, the Federal Reserve Bank, several military and defense contractors, and large global companies.

Contour is regularly audited for security purposes using leading tools such as IBM Rational AppScan and JTest to ensure the application is not vulnerable to known threats and utilizes additional security measures such as cross-site scripting. Because most enterprise organizations operate in a multi-application environment, Contour also integrates with third-party User Management systems such as LDAP, Active Directory and Atlassian Crowd. This capability will save you tons of time setting up users and groups, and enable single sign-on for your users working across multiple applications.

### ❖ Deployment – Contour works within almost any IT environment.

With Contour, the Total Cost of Ownership (TCO) is low, with no additional software or hardware expenditures required. You have the option of self-hosting Contour on-premise behind your own firewall, or having Jama host Contour for you.

Contour is a pure J2EE application and is deployable on a variety of platforms including Windows, Unix, Linux and Mac. Contour runs within the Apache Tomcat application server.

Contour stores data in a relational database and many commonly used database formats are supported out of the box, including MySQL, Microsoft SQL Server, HSQL and Oracle. Additional databases can be used on request through Jama Professional Services.

### ❖ Installation – Get Contour up and running in less than an hour.

Contour is straightforward to install and we offer a number of options to match your environment. Contour is portable which makes it easy to move between servers, to different types of databases or between hosted and locally installed instances. As a lightweight, Web-based application with no client-side installations needed, Contour is consistently favored by IT administrators. In addition, Jama offers free remote installation and configuration support to ensure your success during initial set-up and any upgrades.

Experience the Jama difference, try Contour free with your team.

By using Contour instead of documents or traditional requirements management tools, Jama customers achieve immediate results.

6x faster development

2x improved quality

25% reduced R&D costs

Contour integrates with your other tools:

#### Defect management

- Atlassian JIRA
- Bugzilla

#### Test management

- HP Quality Center

#### Source code management

- Subversion

#### Configuration management

- IBM Rational ClearCase
- IBM Rational Synergy

#### ALM

- Microsoft TFS
- MKS Integrity

#### Requirements management

- IBM Rational DOORS
- Polarion RM

#### UML / Modeling

- Sparx Systems Enterprise Architect
- IBM Rational System Architect

#### Communities

- Jive SBS
- Microsoft SharePoint

#### User management

- LDAP / Active Directory
- Atlassian Crowd

Need a custom integration?

You can leverage our Web services API, or our Professional Services team can develop custom integrations for you.