

Modernize Faster. Govern with Confidence.

Your Defensible Record for Medicaid Enterprise System (MES) Certification

Modernizing a Medicaid Enterprise System means coordinating multiple vendors, evolving federal requirements, and increasingly rigorous CMS certification. While delivery may span many organizations, accountability remains with the state.

Jama Connect® gives state agencies the visibility, governance, and traceability needed to modernize with confidence—maintaining continuous certification evidence, reducing program risk, and helping teams stay ahead of changing requirements.

MES Modernization Introduces New Challenges

Today's Medicaid modernization programs are larger, more distributed, and more complex than ever before. Success depends on keeping requirements, implementation, testing, and certification evidence aligned across every organization involved.

State agencies face challenges including:

- Multiple vendors delivering independently procured modules
- Continually evolving CMS guidance and state policy requirements
- Verification and validation across a multi-year program lifecycle
- Greater expectations for governance, transparency, and accountability
- Streamlined Modular Certification (SMC) and Outcomes-Based Certification (OBC), which require evidence—not documentation assembled at the last minute

WITH JAMA CONNECT, STATE AGENCIES CAN:

- **Protect certification-** contingent federal funding with continuous certification evidence.
- **Accelerate milestone reviews** by eliminating manual evidence collection.
- **Maintain complete visibility** across agencies, system integrators, and module vendors.
- **Govern change confidently** as federal mandates and program requirements evolve.

How Jama Connect Creates a Defensible Record

Maintain a Vendor-Neutral Source of Truth

Keep business, regulatory, and CMS requirements in a state-owned system of record that remains under agency control, regardless of vendor transitions. Preserve institutional knowledge and strengthen program oversight throughout modernization.

Build Certification Readiness Every Day

Instead of preparing for certification at major milestones, continuously maintain the traceability and evidence CMS expects. When review time arrives, the evidence is already there.

Understand the Impact of Change

A single federal mandate can affect multiple modules, requirements, and testing activities. Jama Connect reveals downstream impacts immediately, helping teams assess changes faster and reduce implementation risk.

Keep Every Stakeholder Aligned

Provide agencies and delivery partners with a shared view of requirements, decisions, approvals, and implementation status. Everyone works from the same source of truth while continuing to use their preferred delivery tools.

Improve Vendor Accountability

Move beyond status reports with real-time insight into requirement completion, testing, approvals, and evidence. Measure progress against outcomes that matter—not activities reported by vendors.

WHY STATE AGENCIES CHOOSE JAMA CONNECT

- Protect enhanced federal funding with continuous certification evidence
- Maintain state ownership of requirements and program knowledge
- Trace requirements from policy through validation
- Identify change impacts before they become program delays
- Improve visibility across agencies and delivery partners
- Support IV&V and CMS milestone reviews with audit-ready evidence
- Strengthen governance without disrupting delivery teams
- Enterprise-grade security and scalability

The Backbone for MES Modernization

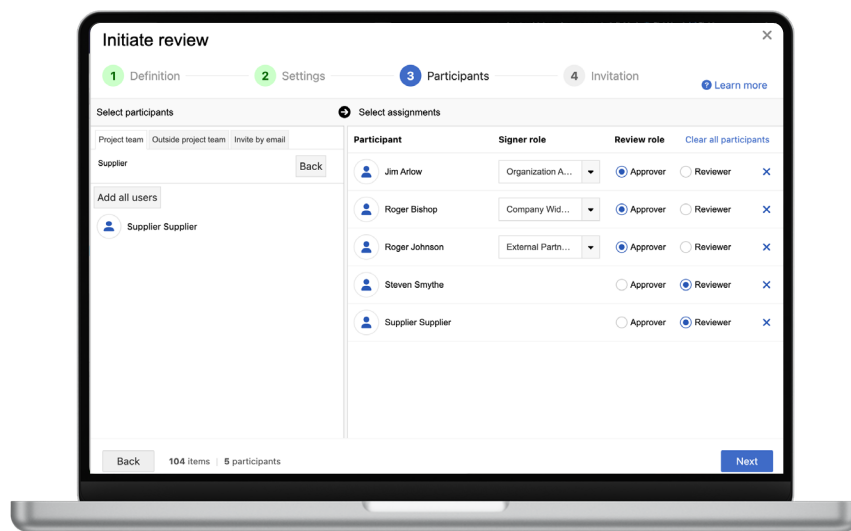
Jama Connect is the requirements, traceability, and certification-evidence backbone for Medicaid Enterprise System modernization.

Rather than replacing existing delivery tools, Jama Connect connects them—providing the governance layer that brings together agencies, system integrators, module vendors, CMS requirements, and certification evidence in a single, connected environment.

By maintaining continuous traceability from requirements through testing and validation, agencies can identify gaps earlier, respond to change faster, reduce rework, and approach certification with greater confidence.

Govern Medicaid Modernization with Confidence

Whether you're preparing for CMS certification, managing multiple system integrators, or responding to new federal mandates, Jama Connect helps your agency maintain the governance, visibility, and traceability needed to deliver successful Medicaid modernization programs.



Visit us at MESC or request a personalized demonstration at [jamasoftware.com](https://www.jamasoftware.com).

ABOUT JAMA SOFTWARE

Jama Software is focused on accelerating product velocity with AI-driven development across multidisciplinary engineering organizations. Using Jama Connect, engineering organizations can now adopt AI-driven development while intelligently managing the complexity and compliance of parallel development, automated pipelines, and industry standards. Our rapidly growing customer base spans aerospace & defense, automotive, medtech & life sciences, semiconductor, industrial manufacturing, consumer electronics, infrastructure, robotics, and energy. For more information about Jama Connect services, please visit www.jamasoftware.com.