

Jama Connect™ Cloud and Self-Hosted

Modern requirements management offered in flexible, scalable, and secure deployment models.



Jama Connect is offered in two deployment models that are flexible and scalable to meet each client's unique business needs.

Jama Connect Cloud is an attractive option for organizations wanting to get up and running quickly in a scalable, highly secure, hosted environment. Our cloud solution provides access to software releases with innovative features throughout the calendar year, as they are available. These software version updates require little effort. Alternately, self-hosted customers receive downloadable updates on a less-frequent basis with installation provided by the on-site IT support team.

Instantly scale your users and take advantage of new innovations

By outsourcing to Jama's cloud solution, your organization avoids additional technical updates, freeing your business to focus on product development. For organizations requiring tighter controls in a self-hosted model, we offer the Jama Connect Self-Hosted solution. In either case, our deployment models are flexible and scalable to meet your unique needs.

JAMA GIVES YOU MORE

Scalable, secure platform

Deployment models that grow with the business and provide immediate scalability when new users need to be added.

Easy to setup and use

As designs travel through the various stages of development, analysis, and verification, the integrated solution automatically tracks each activity.

Ability to handle change at the pace required

Accept software releases with innovative features when they are available throughout the year in the Jama Connect Cloud solution, or as client-managed in a self-hosted model.

Accelerate deployment with professional services

Jama offers expertise to ensure clients get up and running as efficiently as possible. Jama Professional Services combine enablement with best practices tailored to each client's unique needs to accelerate time-to-value.

Jama Connect™ Cloud

The Jama Connect Cloud solution meets the needs of clients that can support a SaaS offering. The cloud deployment model provides the same benefits of Jama Connect Self-Hosted without the management of availability, security, performance, or software updates.

Key features of Jama Connect Cloud:

KEY FEATURE	DETAILS
Availability	<ul style="list-style-type: none">Server uptime of 99.5%Proactive notification of any scheduled maintenanceScheduled upgrades, with advanced customer notification (minimum 24 hours)
Data Storage and Security	<ul style="list-style-type: none">Data-at-rest, in-motion, and leak protectionSecurity scans and firewall protectionData transmission secured over HTTPSNightly full backups of the databaseNightly incremental and weekly full backups of file attachmentsBackup rotation policy of 60 days
Support and Maintenance	<ul style="list-style-type: none">Standard support and maintenance included with all subscription licensesProduct upgrades released as they are available with no on-site IT assistance required to support each releaseAround-the-clock access to the Jama Support community and user resources

Jama Connect™ Cloud Details

SPECIFICATIONS	JAMA CONNECT™ CLOUD
Cloud Server	Jama hosts data on a secure service and each tenant has its own data isolated to ensure information is not mixed with other accounts
Setup Time	Same day set-up and immediate availability for users
Support and Maintenance	Available through Jama Professional Services
Administration and Database Access	Your database access is restricted; Jama Software manages access with queries available through Jama Professional Services
Upgrades	Your account will automatically upgrade to new versions when released publicly; Upgrade notices are posted within the login screen and communicated to users prior to rollout
Server Specifications	Scaled to meet your unique needs
Single Sign-On (SSO) Support	SAML Support
Unique URL	Option to customize URL

Jama Connect™ Cloud backed by Amazon Web Services (AWS)

Jama Software is backed by Amazon's AWS platform, a highly reliable environment where replacement instances can be rapidly and predictably commissioned. The system runs with a proven network infrastructure built to meet the security requirements of most organizations.

Amazon has successfully completed many security audits and is certified for some of the strictest and most thorough standards. Amazon also provides resources to expand on its certifications and third-party audits. For details on AWS certifications and accreditation, please visit aws.amazon.com/security.

Jama Connect™ Self-Hosted

When clients require a controlled, hosted experience, or must meet unique security requirements, the Jama Connect Self-Hosted solution is the answer. Jama offers expertise in integration capabilities with on-premise systems to ensure clients get up and running as efficiently as possible in a self-hosted environment. Our clients stay with their existing on-premises instance while adopting Jama Connect.

ABOUT JAMA SOFTWARE

Jama Software provides the leading platform for requirements, risk, and test management. With Jama Connect and industry-focused services, teams building complex products, systems, and software improve cycle times, increase quality, reduce rework, and minimize effort proving compliance. Jama's growing customer base of more than 600 organizations includes companies representing the forefront of modern development in areas such as automotive, medical devices, financial services, industrial manufacturing, and aerospace.