

Data Exchange

The Data Exchange is a service for importing, exporting and updating ReqIF files to exchange data between multiple systems and Jama Connect.



Key Benefits

- Securely manage requirements across multiple systems without requiring online data integration
- Reduces data duplication and effort over time by leveraging round trip exchange
- Built to published standards for compatibility

Jama's Professional Services Setup

- Assistance installing the application and verifying it can access Jama's REST API
- Data mapping
 - Analysis of how information is structured in the file and how this translates to the data structure in Jama
 - Configure mapping between the file and Jama Connect™ projects
 - Assistance importing, exporting or updating data to train operators and fine tune setup
- Following training, Customer will have access to use the data exchange for managing data
- Maintenance and support for the Data Exchange will be provided by Jama during the subscription in accordance with the terms and conditions set forth in the applicable Maintenance and Support Services Agreement made available at <http://www.jamasoftware.com/legal>, which such terms are incorporated herein by reference ("Support Terms")

Prerequisites and Assumptions

- Customer's process is defined for using Jama Connect and implemented
- Customer will provide access to a Customer employee who is familiar with the file format and how data will be managed in Jama Connect following import

- Customer will provide access to its Jama Connect administrator to modify the existing configuration
- Files for import must meet the standard ReqIF specifications
- Customer must be on a supported version of Jama Connect (Cloud or Self-hosted 8.x)
- The application must be operated in a location with access to Jama Connect's REST API

System Requirements

The data exchange is an application which needs to be installed and operated locally: Please refer to our Community article: <https://community.jamasoftware.com/blogs/iman-bilal/2017/12/05/data-exchange-setup-instructions> for the latest hardware and software requirements.

Data Exchange Application License Types

Customer can choose to purchase a User-Based License or Site License. Data Exchange licenses are separate from Jama Connect licenses and are an annual subscription service available for a 12-month subscription term, subject to the same license terms as Customer's Jama Connect subscription, except as otherwise expressly set forth in this Services Description. Both license types are described as follows:

User-Based License

- License is assigned to up to five (5) named individuals
- Additional users can be added in increments of five (5) users
- These named individuals will be allowed to access and use the Data Exchange application during the Data Exchange subscription term across any instance
- Jama will work with Customer after purchase to identify the named individuals and deliver the license with instructions to access the application
- Named individuals do not need to be identified immediately and can be updated throughout the duration of the Data Exchange subscription term

Enterprise Site License

- License is associated with one Jama Connect Customer for unlimited use within their organization
- There is no limit to the number of users who can access to the Data Exchange application during the subscription term
- Jama will work with Customer after purchase to identify the URLs for their instances of Jama Connect the Data Exchange will be used with and deliver the license with instructions to access the application