jama **connect**®
Jama Software Ideation Community

Make your ideas heard, drive innovation, and help Jama Connect work better for you

We care about the voice of our Jama customers and what matters to you most as you build the complex products and systems of the future. The Jama Product Team is always looking for ways to enhance Jama Connect, which includes collaborating closely with you and listening to your needs. The Ideation Module in the Jama User Community fosters a culture of innovation, amplifying our customers voices and streamlining the ideation process by providing an easy way to share structured feedback.

If you have a great product idea for Jama's product team, you can enter it into the Ideation Module. From there, we'll review the request and evaluate for feasibility and broad market alignment. It will also be opened up to community voting and discussion among your peers. If your idea generates enough votes and interest, it will enter the "Product Review" stage, to be further evaluated, researched, developed, and/or launched.

KEY BENEFITS:

- **Filter and Find**
  Your ideas can be filtered and found in multiple ways – category, votes, status, most recently submitted, etc.
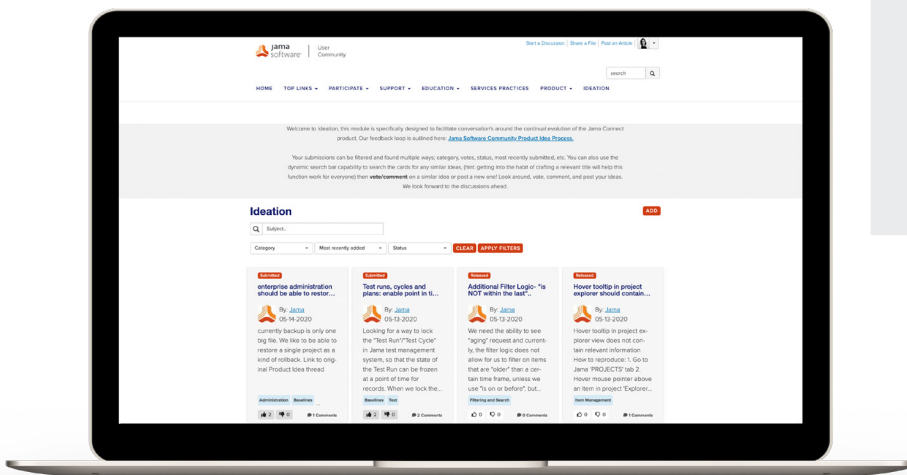
- **Browse Ideas**
  Use the dynamic search bar to search the Idea Cards for similar submissions

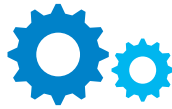- **User Voting and Commenting**
  The ability to vote on and discuss peers' ideas

- **Visibility into Status**
  Know where your idea stands in the process by viewing its status and having the opportunity for direct communication with the Product Team and Community Manager

How it works:

You've found the Ideation community, searched for possibilities, and finally suggested an idea to help Jama Software work better for you. What comes next?

Now that your idea has been **"Submitted"**, it becomes an Idea Card and is automatically open for the community voting process. This is where you'll be able to add further documentation, and garner discussion and votes among your community of peers. A Jama Software official may reach out to ask clarifying questions to help firm up use-cases that support your Idea Card further.

Once your idea has generated enough votes and interest:

It will qualify to enter **"Product Review"** status. The votes will be measured and evaluated on a monthly basis by the Community Manager. Qualifying ideas will typically have received a vote number equivalent to 10% of the monthly Community's unique login traffic. The votes will also be evaluated on the diversity of interest. If, after being measured and evaluated, your idea meets the qualifications, it will then be officially funneled to a monthly internal product review process at Jama Software.

Alternatively, if you submit an idea which is already planned in our Product Roadmap, your submission will automatically go into "Product Review" status triggering direct communication with you. Note: These metrics may change according to business needs.

The Product Review will have four possible status outcomes:

Not Applicable at this Time	Near-term Roadmap	Future Consideration	Long-term Roadmap
While this idea is popular and interesting, it is not aligned with the current product vision and direction and we will not be adding this to our Roadmap.	This idea is going on our near-term Roadmap, which means it is targeted to be released within the next 6 to 12 months.	This idea resounds with our product vision and direction and while it will not go directly on the current Roadmap, we have this idea earmarked for future discovery.	This idea is going on our Long-term Roadmap, which means it is an idea we plan to work on but may require the completion of some foundational work beforehand.

Once the status has been determined, a member of the Product team may reach out to all Idea Card stakeholders for discovery purposes. There will be an initial status given at this time but, as roadmaps are fluid documents, these statuses will be interchangeable along with it. If your idea is researched, developed, and launched it will receive a status of "Released" and the associated release notes will be attached to the Idea Card

It is possible that the Status of an idea may change at any given time. For example, an idea Status could change from "Near-Term Roadmap" to either "Future Consideration" or "Not Applicable at this Time" depending on several factors. We will do our best to communicate such changes should this occur.