

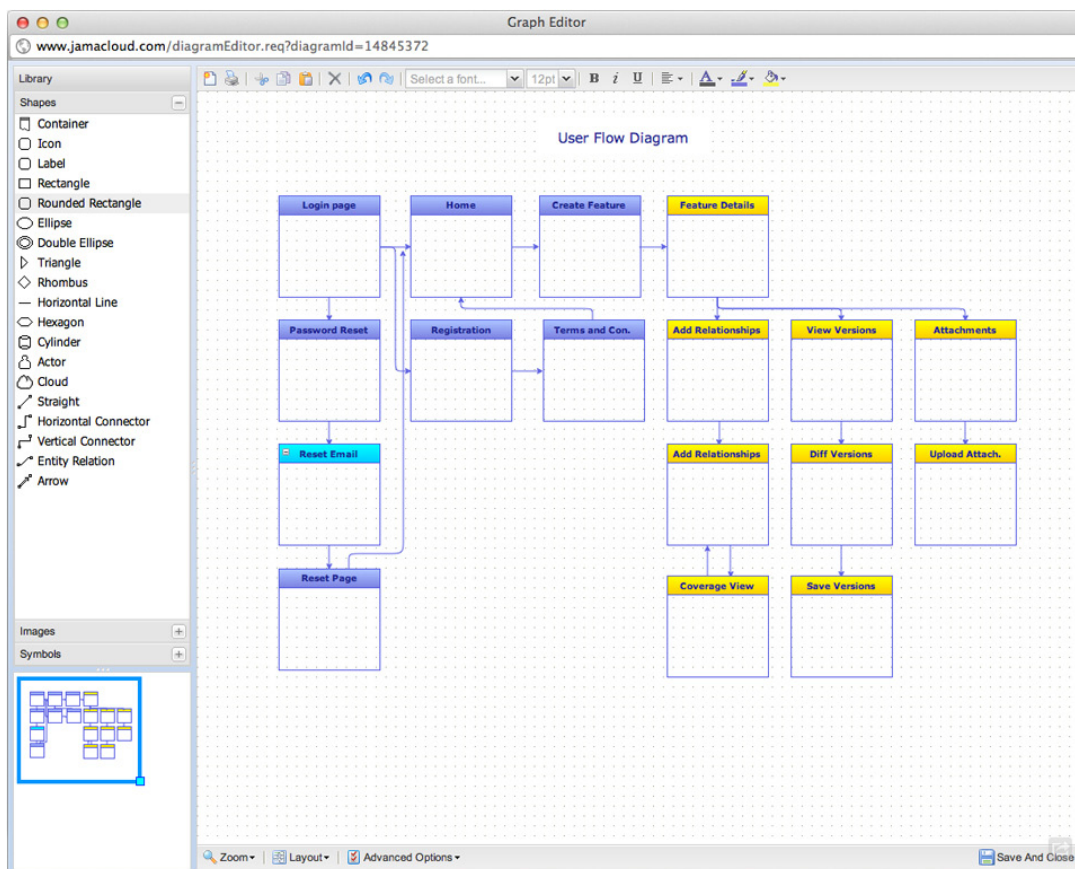


Contour 3.4 Release Notes

What's new in Contour 3.4: Ensure everyone has a shared vision.

With Contour 3.4, you can clarify your project vision or anticipated workflow across the team with built-in online diagramming features that can be shared and edited. And Contour 3.4 unleashes the power of Review Center to more users and enables administrators to optimize the use of Contour throughout the organization.

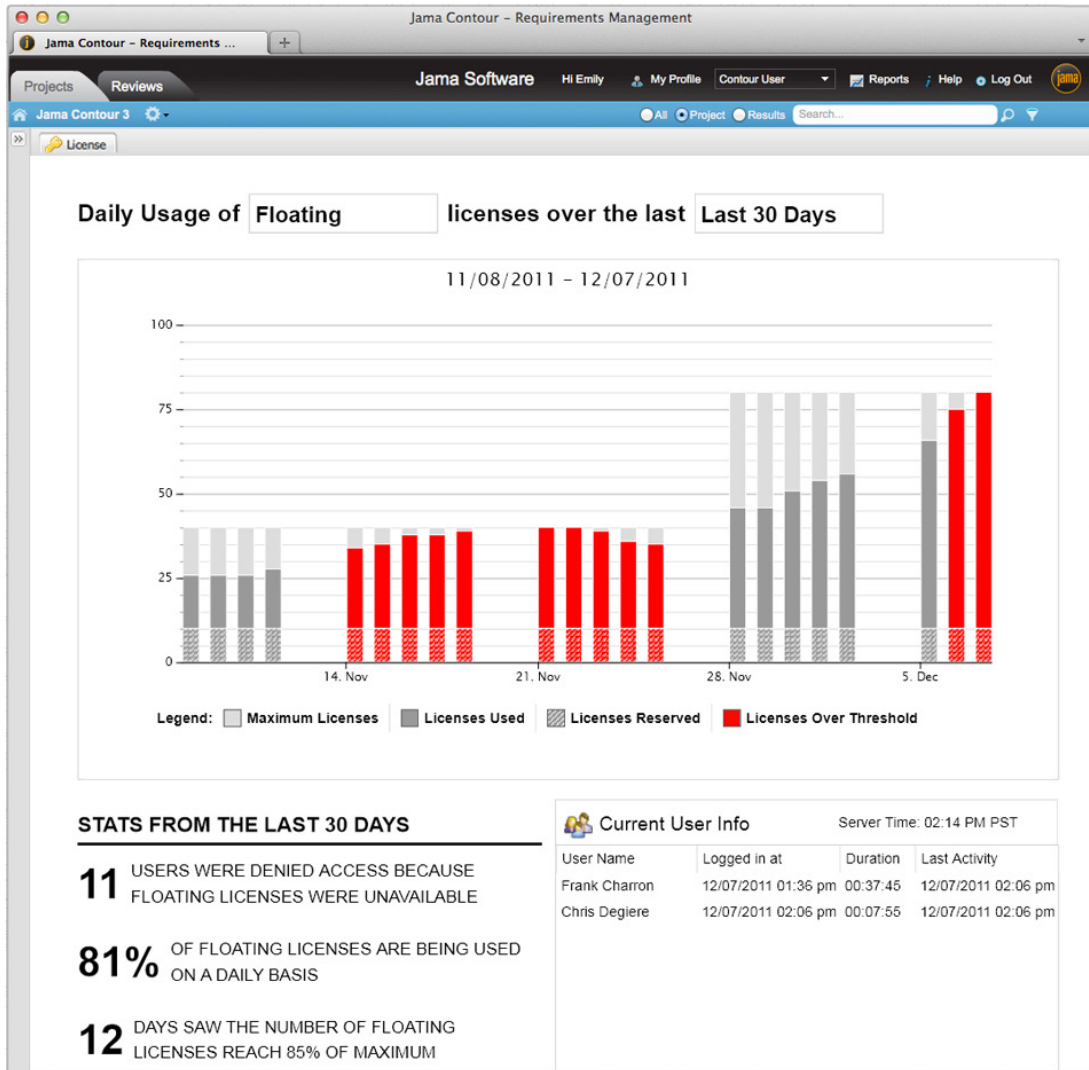
Diagramming: Contour's online diagramming tool helps clarify complex requirements and share your vision across the entire team. Create workflow diagrams, org charts or story boards from a library of shapes and fonts. Because the images are stored within Contour, your diagrams are accessible to all and fully editable with no need to import or export files across applications.



Review Center Enhancements: With the enhancements to the Review Center, you can maximize the power of reviews across the team. Now you can distribute work by enabling multiple team members to initiate and moderate reviews, add approvers and delegate reviews.



User Session Monitoring: Easily manage your licenses across all users to get the most out of your Contour investment. Contour 3.4 provides a real-time command center with graphical reports to monitor user license status and alert you when thresholds are at risk of being exceeded.



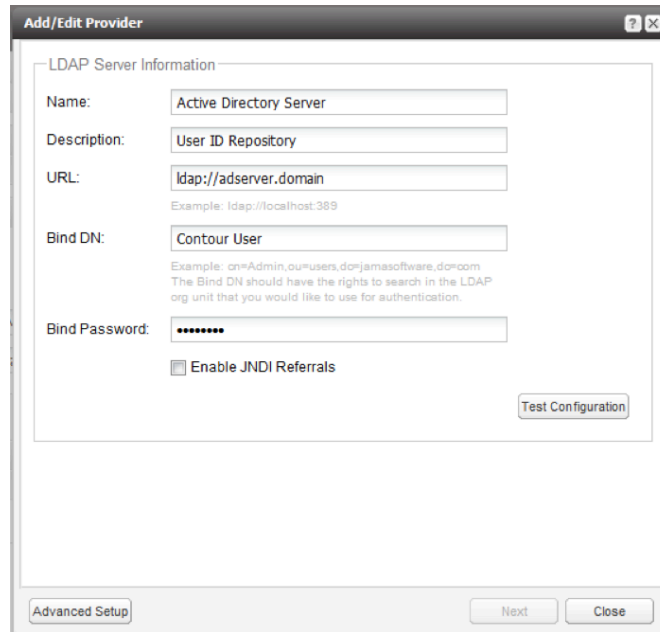
Jama Connector for Rally: The new Jama Connector for Rally provides an ongoing feedback loop for business owners and developers to collaborate on business needs, manage changes, track decisions and capture approvals to ensure project plans stay in line with customer expectations. This integration is flexible to allow teams to customize Contour to fit their unique development processes, whether they are using Agile, Waterfall or a hybrid of methodologies. The Jama Connector for Rally is sold as an add-on to Contour.

Active Directory and LDAP Connection Wizard: The active directory and LDAP configuration has been greatly simplified into a wizard. The wizard will guide administrators step-by-step through setting up their LDAP configuration. This also helps admins to track down where



problems in their connection string exist (i.e. the URL and Bind DN may work, but the attributes for userid do not). Many administrators were not sure what the attribute field names were, so the LDAP wizard now allows one to pick and choose from a list of values returned from the LDAP server, letting admins simply match the value to the attribute (e.g. Matching "contour@jamasoftware.com" to the "e-mail" attribute).

Note: The legacy LDAP configuration window still exists under the "Advanced Setup" button.



New installation server requirements: Contour servers now require Java JDK 1.6. Java JDK 1.5 is no longer supported for Contour 3.4.x and beyond.

Current supported software for installation: Java JDK 1.6 and Apache Tomcat 5.5 and 6.

Databases supported:

- MySQL
- Microsoft MySQL Server
- HSQL
- Oracle

Default "Session Timeout" has been reduced: The default session timeout, which dictates when users are automatically booted from the system has been reduced from 8 hours to 2 hours. This is due to organizations running on limited amounts of floating licenses. When a user does not manually click the "log out" button they will still be using a floating license until the server boots them off. At 8 hours this caused numerous floating license usage issues.

Note that this is only when a user is inactive for 2 hours.



This change also affects organizations on the Contour On-Demand service.

Administrators who would like to change their timeout to a value different from 2 hours, please see this guide:

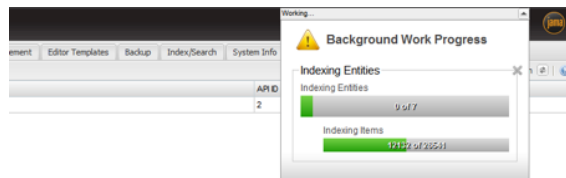
<http://support.jamasoftware.com/entries/20508826-setting-the-session-timeout-for-users>

Reservable Reviewer Floating Licenses: All review licenses been changed from a named-typed license to a floating-type license. Licenses can manually be changed to a named-type by using the “Reserved” checkbox on a user setup screen.

Example: If an organization has 10 reviewer licenses, they will be able to create as many review users as they want, but they will only be able to have 10 reviewers logged in at once. If 1 of those users is set to “Reserved”, this means the organization will be able to have 9 reviewers logged in at once, plus the single reserved user.

Note: Named, floating and collaborator licenses also have access to Review Center, this change does not affect these licenses.

Background Progress Bars: For users who refresh or close their browser while a progress bar was in use in Contour, they can now access a background monitor to keep them informed on progress to completion. For any progress bar that is interrupted there will be a new notification drop-down in the banner area next to the Jama Software logo. Note that the background progress monitor will only display progress for the users who originally initiated the work.



Browser Support: Contour now officially supports the Chrome and Safari browsers enabling users to use the browser they want without worry. An updated list of supported browsers and recommendations is provided below.

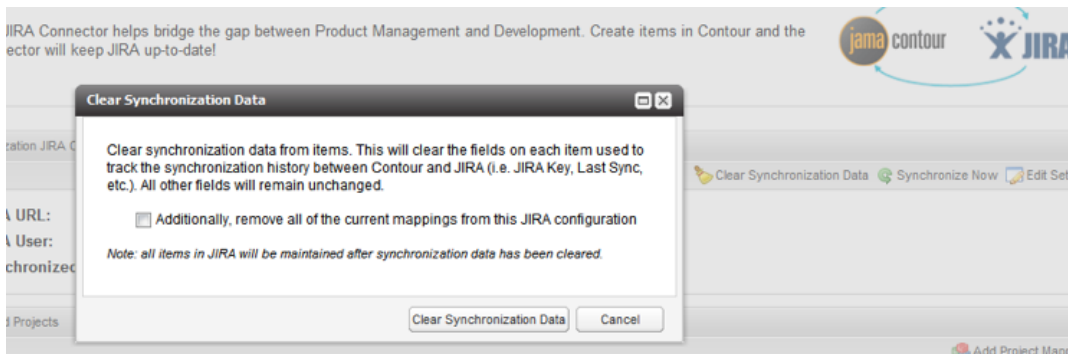
Browser	Support
Microsoft IE 9	Recommended
Microsoft IE 8	Supported
Microsoft IE 7	Limited
Microsoft IE 6	Not supported
Mozilla Firefox	Recommended
Mozilla Firefox 3.x	Limited
Google Chrome	Recommended
Safari 6	Recommended



JIRA Connector Enhancements: Adding Prefixes - A prefix can now be applied to the issues created in JIRA from Contour. This is useful for indicating what Contour type or where in Contour an issue in JIRA originated from. This value can be applied within the Item Type Mapping area of the JIRA Connector.

Clearing Synchronization Data - The JIRA Connector now allows users to clear all of the synchronization data from Contour. This feature is available in the JIRA Connector Organization Settings area and allows the user to perform 2 actions:

1. Remove all synchronized JIRA item data from your Contour items. This allows you to resynchronize your Contour items as new issues in JIRA. Note that once you clear your settings it is not possible to recover the synchronization data.
2. Optionally, all of the mappings in the JIRA Connector can be cleared.



Synchronizing on Creation Only: An additional field mapping Sync Mode was included to allow an individual field to be synchronized only on creation of an item. Example: Mapping the name field as "On Creation Only" for a Contour Bug to a JIRA Issue would result in a JIRA Issue being created with the Contour Bug name but would no longer be updated by the synchronization.

Performance Improvements: This release offers significant performance improvements for customers with many concurrent users and large datasets in the following areas:

1. Long-running operations such as batch updates, baseline creation, and project delete take less time.
2. Response time and browser rendering improved using increased data compression.
3. Searches and filters return results faster.
4. Improved responsiveness of the explorer when adding items, deleting items and rearranging items in the tree.



Resolved Issues in Contour 3.4:

Item details

JC-BUG-1757: *Review Center: when marked as “reviewed” votes are cleared*

Using the “check mark” option to mark an item in the Review Center as “reviewed” clears out the number of votes assigned to the item.

To Replicate:

1. Add votes for an item through the action button on the left
2. Click reviewed status to “on” (green check mark)
3. Go back to action button, vote count is now zero.

Fix: The action window will now show the right amount of votes.

JC-BUG-2186: *JIRA Connector: Cannot update status field to Closed in Contour when JIRA status is Closed*

JIRA locks an item when it is closed on the JIRA side. This would cause an error to be thrown on the Contour logs and the status for the Contour item would never be updated to “Closed”.

To Replicate:

1. Use an existing JIRA-Contour connection. The mappings for JIRA to Contour must be that the Status field for JIRA is mapped to the Status field for Contour. The status field will also need a status of “closed” in Contour.
2. Make sure there is an item open in both Contour and JIRA.
3. Set the item in JIRA to closed.
4. Sync the JIRA connection.
5. Go to item in Contour, the status of the item will not be changed.
6. Check logs in contour.log on the Apache Tomcat server for Error code: 4.

Fix: The status in Contour will now be set to “Closed” when an item is closed in JIRA.

JC-BUG-2251: *Review Center: Slow to load list of reviews under My Reviews*

A large amount of data is sent for each review, which is compounded by many closed and open reviews that will build up over time. About 60 reviews will take nearly 20 seconds to load in the browser.

To Replicate:

1. Create many reviews for Review Center (about 50 to 100).
2. Click on the Review tab to go to the review selection screen.
3. This screen should take abnormally long to load.

Fix: Reviews are now loaded significantly faster.

JC-BUG-2431: *JIRA Connector: Can’t sync one Contour project to multiple JIRA projects*

The option exists to sync multiple JIRA projects to a single Contour project, but when trying this the app will only display and sync the first project. Subsequent JIRA projects added will not be saved

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Item details

JC-BUG-2431: *JIRA Connector: Can't sync one Contour project to multiple JIRA projects (Continued)*

To Replicate:

1. Create a new JIRA connection in Contour.
2. Add a project mapping for a Test Project in Contour and Project A in JIRA.
3. Attempt to create another project mapping for Test Project in Contour and Project B in JIRA.
4. The new mapping will not be added, only the first mapping exists.

Fix: Multiple JIRA projects can now be added and will also be displayed and synced in Contour.

JC-BUG-2434: *Project deletion fails when baselines are created underneath the project level*

Baselines that are created below the "project level", i.e. a baseline for a set, filter, or even a single item will cause an error when that project is being deleted.

To Replicate:

1. Create a baseline or review for a single set of items.
2. Go to the project manager.
3. Select a project and go to Actions > Delete project.
4. The system will show the project delete progress bar and at some point return an error message.
5. The project will not be deleted.

Fix: The project delete option will no longer error out when a project is being deleted.

JC-BUG-2438: *Project deletion times out when deleting a project for longer than 8 hours*

Projects with large amounts of data will take abnormally long times to delete from the database. Typically these projects have large amounts of baseline data accumulated.

To Replicate:

1. For this issue a project with a large amount of baseline data is needed (baselines for a project are also deleted with the project delete function).
2. Go to the project manager.
3. Select the project and go to Actions > Delete project.
4. The system will need approximately 8 hours or more to delete for this issue to come up.
5. Error message will be thrown after 8 hour period and project will not be completely deleted.
6. May have issues reopening the project.

Fix: Project deletion is now near-instantaneous and will not take much time at all to execute.

JC-BUG-2525: *Checking "Enable LDAP" and selecting "No" on prompt still leaves option checked*

When prompted to change the authentication from Contour Authentication to LDAP and choosing "No", the application still has "Enable LDAP" checked, which it should not be.

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Item details

JC-BUG-2525: *Checking "Enable LDAP" and selecting "No" on prompt still leaves option checked (Cont.)*

To Replicate:

1. Login as a root user.
2. Go to the System Properties tab.
3. Go to the Authentication Properties tab.
4. Go to the LDAP tab.
5. Choose Enable LDAP and other needed settings and "Save".
6. Choose "No" for when Contour asks if it is alright to change to this mode from another.
7. "Enable LDAP" is still checked.

Fix: "Enable LDAP" is no longer checked after clicking "No."

JC-BUG-2627: *Users cannot login while copying project is in progress*

On especially long copy project executions, other users will notice that they will not be able to login and work on the project being copied.

To Replicate:

1. Copy a large project from the Manage Projects menu.
2. Login as a different user from another PC or browser.
3. Cannot login to Contour
4. May get a Deadlock error (look for SQL state [41000]; error code [1205]). This error is most commonly seen on Chrome, other browsers may return less descriptive errors.

Fix: Now allow access to project while being copied.

JC-BUG-2644: *Review Center: "Dismiss" button changed to "Close"*

Typically Contour uses "Close" for most of its close window buttons. In the Review Center there was "Dismiss" used instead for one of the confirmation screens.

To Replicate:

1. Create a review in Review Center and complete the review process.
2. The next screen will show a "dismiss" button instead of "Close".

Fix: This button has now been changed to say "Close."

JC-BUG-2645: *Multi-select field can duplicate the same value*

Using only the "Save" option when choosing a multi-select option, changing it and changing it back can cause the field to report the same value to be listed twice.

To Replicate:

1. Using an item type with a multi-select field, create a new item.
2. Select an option on the multi-select field and only choose "Save."
3. De-select that option, this time choose "Save" and not "Save & Close."

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Item details

JC-BUG-2645: *Multi-select field can duplicate the same value (Continued)*

4. Select the option again and choose "Save & Close".
5. The option will now appear more than once in the item's fields.

Fix: The save button will not save a duplicate entry now for this type of field.

JC-BUG-2657: *Organization Admin: Deleting a pick list option twice locks out users*

Deleting a pick list option while the server is still performing the current delete operation can lock up the system to the point there users will not be able to login.

To Replicate:

1. Login as an organization admin to a server that has multiple organizations.
2. Open Organization Admin > Pick Lists.
3. Select a pick list and click on "config".
4. Select any option and click the delete action.
5. Select another option and click delete again.
6. Action will take a very long time to delete. After refreshing the browser and trying this operation again the system can lock-up and lock out all users from the system.

Fix: Deleting the pick list option will no longer lock the system while the operation is being performed. The time it takes to do this has also been decreased.

JC-BUG-2646: *Large projects take unusually long on the duplicate project process*

Systems with very large amounts of sets and data will experience extra long wait times for duplicating projects.

To Replicate:

1. Use a project with large amounts of sets and items as well as baselines.
2. Go to the Project Manager.
3. Go to Action > Duplicate Project.
4. Duplicate the large project with all options enabled, the process can take up to several hours.

Fix: Performance for several database access processes were improved including the duplicate project method.

JC-BUG-2672: *JIRA Connector: Using the "Do not synchronize items from Contour to JIRA" option will not create new items in Contour from JIRA*

The JIRA connector contains two options: Synchronize items from Contour to JIRA and Synchronize items from JIRA to Contour. When selecting the "Do not synchronize items from Contour to JIRA" option, the connector will stop looking for new items to sync when it detects that there are no more new items in Contour. This causes new items in JIRA to not be carried over to Contour.

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Item details

JC-BUG-2672: *JIRA Connector: Using the “Do not synchronize items from Contour to JIRA” option will not create new items in Contour from JIRA To Replicate: (Continued)*

1. Go to the JIRA Connector from org administration.
2. Select the “Do not synchronize items from Contour to JIRA” option connection mapping.
3. Deselect the Synchronize items from Contour to JIRA option, but do select the synchronize from JIRA to Contour option, using a JIRA filter.
4. Based off of the selected JIRA filter, create a new JIRA item.
5. Sync the projects manually.
6. The new JIRA item will not be created in Contour.

Fix: The JIRA connector now allows “Do no synchronize items from Contour to JIRA” and “Synchronize items from JIRA to Contour” to be enabled at the same time.

JC-BUG-2682: *Batch update for custom flag fields does not update*

Using the batch update for multiple flag fields and switching them from “False” to “True” will look like the batch update is successful, but nothing is updated.

To Replicate:

1. Use an item type with the flag field available.
2. Set these flags to “true”.
3. Use the list view with the flag field visible to see changes.
4. Using the Batch update under “Actions”, change the true flag values to false for multiple items.
5. Check the items individually, the flag should still be set to “true”.
6. Can also use in-line editing with the batch update.

Fix: The change from true to false will now push through on a batch update.

JC-BUG-2744: *Versions: when using “make current”, the item is no longer indexed*

Each item will have a “versions” tab available that allows the user to revert to a previous version by using the “make current” option. When using this option, the item will not be indexed properly and the user will not be able to search for it.

To Replicate:

1. Create an item and make a change to the item and save, there should be at least 2 versions.
2. Use the “make current” option for any previous version.
3. Attempt to search for this item via document key (ID) in the search bar, no results will be returned. This signifies that the item is not indexed properly.

Fix: When an item is reverted to a previous version it will also be indexed automatically.

JC-BUG-2748: *Reuse: Using duplicate and sync between 2 projects causes the data to not export*

When using a cross-project synchronization the data will no longer export. Re-indexing the project will allow the data to export again.

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Item details

JC-BUG-2748: *Reuse: Using duplicate and sync between 2 projects causes the data to not export (Cont.)*

To Replicate:

1. Make a new project (Project 2)
2. Use "reuse" on a set from Project 1 to Project 2.
3. Make changes to the set in Project 1.
4. Go back to Project 2 and sync the changes made.
5. Export the set in Project 2, all items that were synced will now be missing in the export.

Fix: Data is now indexed properly and will export after using sync.

JC-BUG-2749: *Edit (Locked) icon hover message always says "Locked by undefined"*

The hover-over message for the locked icon should be displaying the username of those who locked the item, however, this message only reports "undefined" and never the actual username.

To Replicate:

1. Open an item that has been locked by another user
2. Observe the edit (locked) icon that is disabled, which means editing this item is disabled.
3. Mouse-over the icon.
4. The hover message displayed will say "locked by undefined".

Fix: The message for this now displays the username

JC-BUG-2788: *Saving pick list more than once causes field to be blank*

Using the "save" button only while in the edit screen instead of the "save & close" button can cause unusual data in the item. The field for pick list will be listed as blank.

To Replicate:

1. Use a "custom" pick list, that is to say, not a pre-defined one.
2. Edit an item with the pick list.
3. Change the pick list selection and only click the "Save" button.
4. Change the pick list again and click "Save and Close".
5. Observe that the pick list field is now blank.

Fix: Using the "Save" button no longer causes erratic behavior and saves correctly on subsequent saves.

JC-BUG-2790: *Pick list colors do not export to Excel on custom pick list field*

Using a pre-defined pick list will work in this scenario, the pick list colors for any custom pick list will not export from the list view to Excel.

To Replicate:

1. Create an item type with a custom pick list.
2. Color the options in the pick list (i.e. make choice 1 red, choice 2 yellow, choice 3 green, etc).
3. Use the list view and populate some values (they should look colored from this view).
4. Export this list to Excel and observe that the colors are no longer showing.

Fix: Colors for all pick lists now export.



Item details

JC-BUG-2809: *JIRA Connector: When “Minutes between synchronization” is longer than JIRA session timeout, automatic syncs do not work*

This issue occurs when creating new items from JIRA to Contour on a sync. If the “minutes between synchronization” for the JIRA connector is set to longer than the default session timeout for JIRA (usually 30 minutes), then the connection between the 2 will fail on the first automatic sync because the session will be lost and cannot be reestablished.

To Replicate:

1. Check your default session timeout for JIRA:
<http://confluence.atlassian.com/display/JIRA/Changing+the+default+session+timeout>
2. On the JIRA Connector, go to the edit connection screen and set the “minutes between synchronization” to longer than this value (typically 30 minutes).
3. Run a manually sync, which should go through.
4. Add some items on the JIRA side and let the sync automatically run.
5. The next sync should fail, check the contour-jirasync.log file for error messages.

Fix: The connection between Contour and JIRA can be reestablished after the session is dropped.

JC-BUG-2810: *Cannot baseline or review a filter for test runs*

Test runs are locked down on the 3.3.x build and do not allow actions to be taken on them outside of the Test Run view in Test Management. Creating a baseline or review from these test runs is not possible in 3.3.x because of this lock.

To Replicate:

6. Create a filter of test runs only.
7. Use the test cycle parameter to narrow down the amount of test runs to one cycle.
8. Save the filter.
9. Attempt to create a baseline from this filter.
10. Observe error message “Unable to save Baseline”.

Fix: Baselines and reviews are now enabled for filters of test runs.

JC-BUG-2816: *Related Item search does not always return same results found by main search*

Other than the main search field at the top-right of Contour, another search field exists on the “Relate Items” screen, allowing users to easily search for items to relate to. This search appends an asterisk (*) symbol to the end of searches, sometimes causing issues with certain searches.

To Replicate:

1. Create an item with a string field (needs to be a “pre-defined” field like string1).
2. Open an item and enter a value into the string field, in this example use “ABC 1.2.3”.
3. Save and close the item, make sure that “ABC 1.2.3” works in the main search.
4. Now go to the relationships tab for that item and open “Relate Items”.
5. Go to the search tab and type in the “ABC 1.2.3” field and search.
6. Observe that while the main search does return results, this one does not.

Fix: This search no longer appends extra characters to the end of the search query.



Item details

JC-BUG-2832: *Administration: Review Center settings are inaccessible when a referenced field is deleted*

Deleting the values from the workflow in Review Center Settings will cause this menu to throw an error message and will not be accessible.

To Replicate:

1. Go to Administration > Review Center Settings and create a new workflow from a pick list field.
2. Go to the Item Types menu and delete the field of the item type that was just configured in the last screen.
3. Go back to Review Center Settings.
4. Observe the error screen from this.

Fix: Review Center Settings can now clear out this value and will be accessible.

JC-BUG-2835: *Contour On-Demand throws error screen while logging in*

Contour On-Demand occasionally directs users to "contourhosted.com/crossdomain.xml" after logging in, which is an invalid link. This would result in an "Oh no!" screen.

Fix: Users are no longer directed to this page when logging in.

JC-BUG-2959: *Project Configuration: Index button does not lock out when pressed*

On the Project Configuration > Index screen, the index button can be pressed and will begin the reindexing process, however, it does not grey out the button and so it can be clicked again. This can cause a user to greatly hamper a server's performance for some time, depending on the length of the index.

To Replicate:

1. Go to Project Configuration and click on the Index tab.
2. Click on the Index Project button.
3. Click on the Index project button again if available.
4. Observe decreased performance.

Fix: This button is now disabled while an index is being performed for the user who clicked it. Note: If another user goes to this same page they will not see this button disabled, so caution should be exercised when using this. We recommend you let everyone in your organization know when you are about to index the project.

JC-BUG-3157: *Adding multiple reviewers to a review breaks*

User ids that matched in some way on the backend (i.e. a user id of 12 matching a user id of 1234) would cause issues on the front-end of Contour where the second user would not be able to be added in. This is because the application determined that the user id was already added. Those experiencing this issue would also notice that another user would blink on the left-hand side.

To Replicate:

1. This issue is hard to replicate for all organizations, the right conditions must exist on the back-end first.
2. Create a new review and add users.
3. Observe that some users cannot be added after others have been.

Fix: Removed condition on that blocked users from being added when ids matched in some way



Item details

CONT34X-BUG-1: *Item Notification Issue*

Comments are applied to the wrong item.

To Replicate:

1. Log in
2. Edit an item, keep the Notify checkbox checked and hit Save and Close
3. Add a comment and some user for push notification, then Commit
4. Edit some other item, uncheck the Notify checkbox, and hit Save and Close

Note: A copy of the comment for the first edited item gets applied as change comment for the 2nd edited item. Also, the user notified for the first edit also gets notified for the second edit, again with the email showing the comment copied from the first edit. Get this bad behavior for subsequent edits and saves where the notification window is not used (notify checkbox unchecked).

CONT34X-BUG-2: *Floating collaborator and reviewer logins are leaking DB connections*

When using floating collaborator or floating reviewer licenses, the license is not properly freed up when the user logs out.

To Replicate:

(The steps are tested with MySql but should lead to the same results for other DBs too)

1. Create a floating reviewer or floating collab user
2. Stop Tomcat
3. Change the maxPoolSize in contour-data.xml to 1 (from 100)

```
<bean id="dataSource" class="com.mchange.v2.c3p0.ComboPooledDataSource">  
  <property name="minPoolSize" value="1"/>  
  <property name="maxPoolSize" value="1"/>  
  ...  
</bean>
```
4. Restart Tomcat
5. Log in as a named user a couple of times and everything should be fine.
6. Log in as the new user with floating user
7. Log out
8. Log in as the new user again.
9. Now the application is stuck due to the connection leak.

Fix: Removed condition on that blocked users from being added when ids matched in some way



Resolved Issues in Contour 3.4.2:

Item details

CONT34X-BUG-3: *Rally prefix cleared when item type mapping edited*

The Rally Connector allows a unique prefix to be added to items. This prefix value is cleared after editing the details of the item type mapping within the Rally connector.

CONT34X-BUG-4: *Rally project list truncated in dropdown menu*

In the Project Mapping Settings window, long project names are truncated in the dropdown list for Rally Project.

CONT34X-BUG-5: *Rally: Get an incomplete list of projects from Rally*

The dropdown for the available Rally projects will not include more than 20 projects per workspace.

CONT34X-BUG-6: *Rally: Iteration field is not mappable*

Iteration field for Rally cannot be mapped in the Rally Connector.

CONT34X-BUG-10: *Lose subscriptions on set when you delete an item within the set*

Subscribing yourself or others to a set will be lost if anything within the set is deleted (even if the item deleted was not present before subscribing).

CONT34X-BUG-12: *LDAP: Advanced view does not save settings*

Clicking on the "advanced" button from the LDAP wizard allows access to the old LDAP configuration screen (slightly modified). Saving in this view does not actually push any changes to the LDAP configuration and all configuration must be done through the wizard.

CONT34X-BUG-13: *LDAP: Losing full name mapping after upgrading to 3.4*

The full name field has been modified for the new LDAP wizard. This field would be completely absent in the new wizard if it had been configured in a previous version of Contour. Also absent is a sample user for the wizard to search by, but this field did not exist in previous versions of the LDAP configuration.

CONT34X-BUG-14: *LDAP: Cannot search for full name, only e-mail*

Adding new users through LDAP for 3.4 would only allow to search by the e-mail address and not by the full name of the user. Full name searching was supported in previous versions.

CONT34X-BUG-57: *MaxClauseCount runtime error prevents updates to items or filters from working*

"MaxClauseCount set to <some value>" comes up when running a filter or a large update. For example this value could be set to 8192.

This error could also come up on Contour 3.3.



Item details

CONT34X-BUG-20: *Office templates: Inner templates are shown on the report when no data exists for a field*

Office templates using an “inner field” will show the mail merge syntax if there is no value to be retrieved from Contour, for example:

```
<<TableStart:RELATIONSHIPS>>  
<<TableStart:UPSTREAMRELATIONSHIPS>>  
<<COMMENTS>>
```

If any of these values had no data to return, the entire <<TableStart:RELATIONSHIPS>> line would show instead.

CONT34X-BUG-60: *JIRA Connector: Getting “store.getByld is undefined” error popup when trying to edit field mappings*

Error popup when clicking “Edit Field Mappings” for the JIRA connector:

DWR Call:

integrationSvc.getIntegrationFieldMappingLookups

Params: [{"number:17"}, {"number:1"}]

Batch Map:

callCount: 1

page: /perspective.req

httpSessionId: 1B6FD7CB1C1AE6FEDBFF6FA92520760B

scriptSessionId: AB2D17C1059FF84E812A3BF2E95CB62B261

c0-scriptName: integrationSvc

c0-methodName: getIntegrationFieldMappingLookups

c0-id: 0

c0-param0: number:17

c0-param1: number:1

batchId: 50